

You're connected with agent Dice.

2:23 PM

D Thanks for contacting YouTube Creator Support. You are now chatting with Dice. How are you doing today?

Dice · 2:23 PM

Hi Dice,

I talked with your colleague about this issue. So basically, https://www.youtube.com/watch?v=_eYBBbZDWXw got age restricted for no good reason. I have appealed but YouTube manually reviewed it and finds this video needs to be age restricted.

This is a video where I explain the nature of a light, no bad acting is involved.

2:25 PM

D I understand that you need assistance regarding a video.

And you mentioned that you have already appealed for the video?

Correct?

Dice · 2:25 PM

Yes

Ad suitability – Confirmed by review

After review, this video has been confirmed by manual review as not suitable for most advertisers. It remains fully playable and is eligible to earn subscription revenue from YouTube Premium

2:26 PM

D I see.

So to set your proper expectation.

YouTube is the platform where you upload your videos.

But regarding the ad suitability, we just have qualifications for what our advertisers approve.

But to make the long story short, it is still with our advertisers if they would be placing ads on your videos.

Dice · 2:28 PM

What qualified my video to be age restricted?

2:29 PM

D Well for us mature individuals, we would understand that there is an explanation for everything that is happening around is.

But for minor aged people, what would stay on their mind is that there are extra terrestrial beings around us.

So you can also try appealing once more if it would provide you the option.

But it is not really advisable.

Dice · 2:32 PM

What do you mean with "But for minor aged people, what would stay on their mind is that there are extra terrestrial beings around us."

2:32 PM

D It would mean that the content is unhealthy to the thoughts of minor people.

Hence we have our own opinion about everything.

However we have our community guidelines to follow if we are going to use a platform.

Dice · 2:34 PM

Sir, my profession is debunking. This video debunks misleading claims made by YouTube channels to enjoy revenue. I educate people with facts. I actually clean up YouTube and I get demonetized.

2:35 PM

D Here's an article that would provide you detailed information. <https://support.google.com/youtube/answer/2802167?hl=en>

I understand that you have clean intentions.

But we follow community guidelines provided by the platform creator.

But aside from age restrictions,

would there be anything else?

Dice · 2:36 PM

The guidelines you provided does not describe my content.

2:36 PM

D Then feel free to explain once more to the appeal form.

As much as I want to further assist you, we also follow the guidelines.

Dice · 2:37 PM

I asked you why this particular video is age restricted. You gave me a link about age restriction (and it's good you did that because I am throwing the ball back). Based on what fact is that particular video restricted?

D Feel free to check our community guidelines for more information.

<https://www.youtube.com/howyoutubeworks/policies/community-guidelines/>

Dice · 2:40 PM

I asked you a question.

2:42 PM

D I provided you an option/link wherein you would see further details.

Dice · 2:43 PM

- pam & deceptive practices
- Fake Engagement
- Impersonation
- Links in content
- Spam, deceptive practices & scams
- Sensitive content
- Child safety
- Custom thumbnails
- Nudity and sexual content
- Suicide and self injury
- Violent or dangerous content
- Harassment and cyberbullying
- Harmful or dangerous content
- Hate speech
- Violent criminal organizations
- Violent or graphic content
- COVID-19 misinfo policy
- Regulated goods
- Content featuring firearms
- Sale

? none of them are applicable.

2:44 PM

D Then would you be provided an option to appeal once more?

Since I'm not receiving any response, I would have to disconnect from our chat right now to help other partners in need.

So once again, thanks for contacting YouTube.

Dice left the chat.
2:49 PM

Thanks for contacting YouTube. Have a great day.

Dice · 2:49 PM

The session has ended.
2:49 PM